

## **Terms of Service**

By registering as BartsParts Seller, both you ("Seller") and BartsParts agree to the following "Terms of Service". Only together we will achieve this win-win collaboration!

## Seller:

- Supplies BartsParts with a list of parts Seller Price List to be sold through BartsParts.
- Offers the parts with a discount of at least 15% over the list price.
- Supplies as much information as possible about the parts on the Seller Price List (part numbers, descriptions, article groups, brands and/or supplier).
- If possible, includes both List Price and net price of each part in the supplied list, excluding VAT.
- Assures the Seller Price List is accurate (parts are available, new and unused).
- Ensures BartsParts orders are confirmed within one working day at max, at the agreed price on the Seller Price List.
- Uses BartsParts packing slip, shipping label and tape, and all other agreed BartsParts documents and branding materials to create a 'BartsParts' look and feel for every shipment.
- Assures that the parts sold by BartsParts are made available to the transport company by following BartsParts specific instructions per shipment.
- Immediately informs BartsParts per e-mail (dealersupport@bartsparts.com) in the event of any faults or failures with the product or issues with the order.
- Accepts returned parts and gives a full credit of the invoiced amount without any deduction and regardless of the cause of the return.
- Informs BartsParts whenever a change of price and/or stock is needed by timely providing an updated Seller Price List.

## **BartsParts:**

- Supplies a fully functioning webshop (www.bartsparts.com) for Seller to sell their stock.
- Uploads and updates the Seller Price List to the webshop when requested by Seller.
- Supports Seller, when necessary, while generating the inventory list.
- Makes every possible effort to promote Seller's inventory with different promotions and marketing campaigns and by applying SEO best practices.
- Takes care of payment and shipment of parts.
- Handles customer support, before and after each order.
- Manages possible returns and refunds by instructing the Seller accordingly.
- Pays Seller invoices in compliance with the agreed payment terms.
- Supports Seller all along the process to continuously increase the sales of parts.